

WHAT TO KNOW BEFORE YOU COME to Salem Ropes Course

- **What should I do prior to arriving?**

Fill out The questionnaire (found on our website and mail it in with your deposit).

- **What should I bring with me?**

- ✓ A medical release form for each participant (found on our website)
- ✓ Weather appropriate clothing
- ✓ Water Bottle
- ✓ Lunch
- ✓ A great attitude

- **What sort of clothes should I wear?**

We will operate the course in all weather conditions except lightning. Plan on being outside for the entire time you are on our course (including lunch). That means if it is raining or rain is forecast for the day, you should wear or bring some rain gear. If it is hot and sunny, you will want shorts and a t-shirt.

Also, you will be climbing, swinging, sliding, crawling, and doing other physical activities. Excessively tight or formal clothes are not recommended. There is a high possibility you or your clothes could get dirt, sap, sweat, etc. on them, so don't bring anything that you can't get dirty.

- **What about shoes?**

Please wear closed-toe athletic shoes. Sandals or flip-flops will make it difficult or impossible to participate on some elements.

- **Should I bring a water bottle?**

Our ropes course is in the forest. Although we try to make water available on the course, you need to have your own bottle to fill up. Keep in mind you will be doing physically tiring elements – you will probably get warm and thirsty.

- **What about lunch? Can I buy it there?**

Unless your group has arranged with our office *at least* one month in advance, you must bring your own lunch. We typically have half-hour lunches so that we can spend the time playing instead of eating. There is a café on our campus which serves coffee drinks.

- **My parent/child/photographer doesn't want to do any of the ropes course, can they come and watch?**

Yes. Non-participants are welcome to come watch their group on our course.

- **How do I find you? Where are you located?**

Our address is:

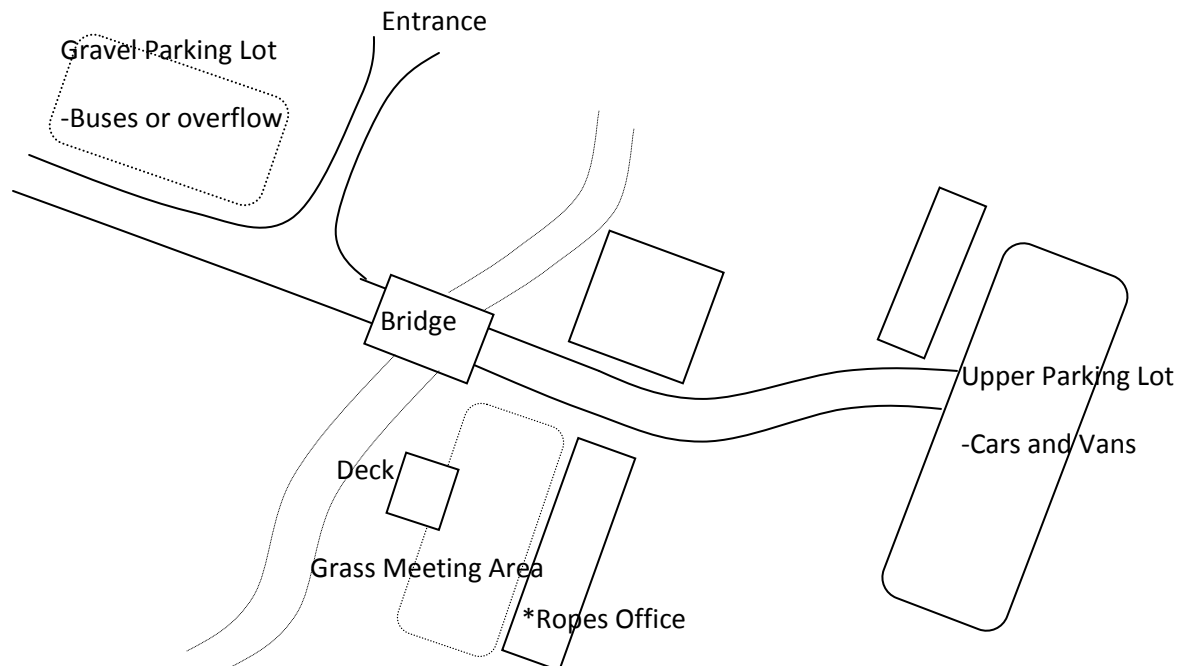
7085 Battle Creek Rd SE
Salem, OR 97317

Easy directions from I-5: Take Exit 252 (Kuebler Blvd) and go West on Kuebler. The second light is Battle Creek, turn left (south) onto Battle Creek. We are about 3 miles down the road on the right. The sign for our property says “Youth With A Mission” and there is a long drive with flags lining it.

- **Where do I park?**

Cars and vans: Stay left after entering the property at the end of the flag poles. Head up the hill to the parking lot. After parking, walk back down the road to the grassy area with the deck overlooking the creek. We will meet you there.

Buses: Turn right at the end of the flag poles and park in the lower gravel parking lot. Participants get out, walk across the bridge and meet in the grassy area by the deck overlooking the creek.



- **When should I arrive?**

Please plan to arrive at least 15 minutes before your scheduled start time. That will allow you time to park, use the restroom, etc. before we actually begin. The more time we spend waiting for participants the less time we have to play!

- **How do I pay?**

We only accept cash or checks – we do not take credit cards. Please have your payment ready when you arrive. If you need an invoice ahead of time, please let us know.

- **I need to cancel/reschedule. Can I get my deposit back?**

Unless you let us know at least a month in advance, we can't refund your deposit. We are usually booked two months in advance, and if you cancel only a day or two prior to your scheduled time on the course it means we have probably told two or three other groups that the day is not available.

- **I originally said 25 people were going to attend, but it looks more like only 10. What should we do?**

Unfortunately, over the years we have had to deal with late cancelations and no-shows (or limited shows). Because we schedule in advance, it is not fair to our other customers to book out the course and staff if there is no need. Therefore it is very important to be accurate when estimating the size of your group.

We confirm approximately a week in advance the size of the group. If the number of participants changes drastically from the confirmed number, our policy is to charge for 90% of the confirmed number. For example, if you told us a week in advance that 25 people were coming but only ten showed up, you would be charged for 22 people – 90% of 25. Please contact us as soon as you know there will be less people than you originally scheduled.